Credit One Bank Social Media Community Guidelines

Introduction
We want our social media pages to be hubs of informative, resourceful, and engaging content for our card members. We invite you to be social, “Like” us, and join our community. It wouldn't be a community without you!

Personal Information
Remember that your posts to the community will be public and you should not share or post any personal or sensitive information that you would not want to make public or generally available (e.g. your Social Security number, account user name, account number, passwords, or PINs). Please protect your privacy and don’t share personal information about you, your family, or others on the Credit One Bank [Facebook/Twitter/Instagram/LinkedIn/YouTube] pages.

For service related questions or concerns, please call 1-877-825-3242.

Remember that your posts are subject to the privacy and data security practices and policies of the website to which they are posted. Even if you delete a post later, it may have already been viewed by others.

Respect Others’ Privacy
Please do not include any personal information about others that has not been voluntarily made available by them in a public post, or for which you do not have their permission to post, or that could otherwise be viewed as an invasion of their privacy.

Stay on Topic
Only post comments that reflect the topic of the post or the purpose of the page. Comments focused on selling a product or service or posted with the intention to drive traffic to a particular website for personal, political, or monetary gain will be removed.
Do Not Post False Information

Your posts should not contain any false information. Any comments you make should accurately reflect your personal experiences and beliefs.

Spam, Links, and Online Safety

Your posts should never contain any unauthorized and/or unsolicited advertising, spam, hyperlinks, or content protected by copyright, trademark, or other rights.

For your online safety, we strongly encourage you to avoid opening any third-party-provided hyperlinks posted to our page or the platform as a whole unless you trust the source of that post.

Be Courteous

Please treat the community and your fellow participants with respect—even if you disagree with a post or comment. Do not post any content or comments that may be inappropriate, offensive, profane, disruptive, harassing, defamatory, or culturally, racially, or socially insensitive.

Ownership of Comments

Community participants are responsible for their comments or posts. The opinions, statements, and viewpoints expressed by community participants (including Credit One Bank employees/contractors) do not necessarily reflect the opinions of Credit One Bank or constitute an official position of Credit One Bank.

Removal of Posts

We reserve the right to remove any content that violates these guidelines or that, in our sole discretion, we consider objectionable or offensive.

In certain instances, we may suspend or block users that violate our community guidelines. When appropriate, we may also report certain violators to the relevant authorities if they violate channel rules or law.
Endorsements and Sponsorships

We may occasionally post links to third-party sites or share content. Please note that this does not in any way constitute an official endorsement of the individual, website, or company.

In addition, Credit One Bank maintains several active brand partnerships. Some linked third-party sites may contain content from partners/sponsors, or sponsorships, paid for by Credit One Bank. These paid sponsors may disclose this relationship on their website or in their social media posts.

Third-Party Terms and Conditions

When you visit Credit One Bank on any third-party sites such as Facebook, Twitter, Instagram, LinkedIn, YouTube, etc., your activity there is subject to that site's current terms and conditions, along with their privacy and data security practices and policies. These platforms are not affiliated with Credit One Bank and may have practices and policies that are different than our own.

Credit One Bank is not responsible for and does not control these third-party sites' terms and conditions, privacy and data security practices, or policies. You should always use caution when posting, sharing, or taking any action on these sites and on the internet in general.

Modification of Community Guidelines

Credit One Bank reserves the right to change these guidelines at any time at its sole discretion.